#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 16V-218

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** APR 13, 2016 **NHTSA Recall No. :** 16V-218

**Manufacturer Recall No.:** 53-04112016-0170



#### **Manufacturer Information:**

Manufacturer Name: Forest River, Inc.

Address: 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

## **Population:**

Number of potentially involved: 1,736 Estimated percentage with defect: 100

#### **Vehicle Information:**

Vehicle: 2015-2016 Forest River, Inc. Shasta Airflyte 16 & 19

Vehicle Type: TRAILERS

**Body Style:** 

Power Train: NR

Descriptive Information: Shasta Airflyte is a recreational trailer manufactured by Forest River, Inc.

Production Dates: APR 28, 2015 - MAY 14, 2015

**VIN (Vehicle Identification Number) Range** 

Begin: 5ZT2SAEC7FE610001 End: 5ZT2SAEC3FE610495 ✓ Not sequential VINs

#### **Description of Defect:**

Description of the Defect: The dinette table may not have adequate support in the lowered position when

resting on the .75" wide stile. This condition may cause the table to fall between the

dinette benches.

FMVSS 1:NR FMVSS 2:NR

Description of the Safety Risk: It is possible that an individual might sustain personal injury if the table fell.

Description of the Cause: Multiple variables in the manufacturing process could lead to the condition

including; undersized manufacturing of the table and/or over-width of the dinette

bench opening.

Identification of Any Warning that can Occur: None.

# **Supplier Identification:**

**Component Manufacturer** 

Name: NR Address: NR

Country: NR

## **Chronology:**

In August 2015, NHTSA's Office of Defects Investigation raised the issue of the potential for dinette tables to fall with Forest River's Office of Corporate Compliance ("OCC"). Forest River reviewed its internal data and did not find any warranty claims, customer complaints or other data to support a recall at that time and at that time was not aware of any allegations of personal injury related to the issue.

On April 6, 2016, NHTSA again contacted Forest River concerning this issue. NHTSA provided Forest River with copies of two Vehicle Owner Questionnaires related to this condition and a photograph of an alleged injury and a broken dinette table. Based on the foregoing information, on April 7, 2016, Forest River's Corporate Committee determined that a recall was appropriate.

# **Description of Remedy:**

Description of Remedy Program : Forest River, Inc. will provide free of charge two new stiles, with a mitered end, pre-stained with fasteners to be installed by a dealer per procedural instructions.

What is the Forest River Customer Service Phone Number? (574) 821-1314

How Remedy Component Differs from Recalled Component: Forest River will install two more stiles in the opening of the dinette will provide 1.5" of more surface area for the dinette table to rest upon, including the original 1.5" of surface area.

Identify How/When Recall Condition was Corrected in Production : Forest River ceased manufacturing Shasta
Airflyte 16 and 19 Retro Reissue trailers in
August 2015 and are no longer being
produced.

### **Recall Schedule:**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides

any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date: JUN 09, 2016 - JUN 09, 2016

Planned Owner Notification Date: JUN 09, 2016 - JUN 09, 2016

\* NR - Not Reported